

Emtelle Group

Accessibility Policy

This page outlines the Emtelle Accessibility Policy.

Policy Intention

The long-term goal and intention of this policy is to state clear accessibility principles that the Emtelle website should follow.

Emtelle is in the process of ensuring its pages comply with the AA standard of the W3C recommended version of the Web Content Accessibility Guidelines (WCAG). Emtelle acknowledges that this is an anticipatory and continuing work in progress and, in order to ensure no user is disadvantaged while this work is carried out, Emtelle intends to respond to all requests for assistance with accessibility by either altering the necessary content as soon as possible, or, if requested, by providing the information in an alternative format at no cost within a reasonable timeframe. It is the responsibility of Emtelle to provide these alternative formats. Appropriate channels of communication are available to allow visitors to request alternative formats and to give feedback about any accessibility issues.

Emtelle will make reasonable adjustments to ensure specific individual needs that cannot be addressed by mainstreamed adjustments are met.

Policy Dimensions

For the purpose of this policy, the term “websites” includes:

- Websites (public and non-authenticated) managed and under the control of Emtelle using the emtelle.com domain (www.emtelle.com/something) or any subdomain (www.something.emtelle.com).
- Material managed and hosted by Emtelle on these pages such as documents, video and any other additional files.

Policy Principles

Emtelle will adhere to the following principles in relation to its websites:

- The websites shall provide appropriate channels of communication for feedback about accessibility.
- The websites shall meet Emtelle’s responsibilities under The Equality Act (2010)
- The websites shall meet level AA of the W3C recommended version of the Web Content Accessibility Guidelines.

Changes to this Policy

This policy will be reviewed annually to ensure that it continues to meet the needs of our user community.

Policy Updates

The policy was last reviewed and updated in March 2020.

The policy was reworded to take into account that the Web Content Accessibility Guidelines (WCAG) guidelines have been updated to version 2.1. We have reviewed the policy in light of these changes. The primary focus for WCAG 2.1 is requirements for people with low vision and cognitive and learning disabilities as well as mobile accessibility.